

REMARKS

Claims 1 - 5 and 8 - 30 are in the application, with claims 1 - 3, 8 - 9, 13 - 18, and 19 - 28 having been amended, and claims 6, 7, and 29 having been cancelled. Claims 1, 19, 23, and 27 are the independent claims herein. No new matter has been added. Reconsideration and further examination are respectfully requested.

Claim Rejections

Claims 1-30 are rejected under 35 U.S.C. §102(e) as being anticipated by U.S. Patent No. 7,069,291 (“Graves”). Reconsideration and withdrawal of the rejection are respectfully requested.

Claims 1, 19, 23, and 27

Amended independent claim 1 describes a method that comprises monitoring a queuing and distribution module, gathering statistical information related to a plurality of calls, generating a record for the plurality of calls at a call detail record generator, and formatting the record in XML.

The art of record is not seen to disclose or to suggest the above-mentioned features of amended independent claim 1. In particular, the art of record cannot be seen to disclose or to suggest gathering statistical information related to one or more calls, generating a record for the one or more calls at a call detail record generator, and formatting the record in XML.

Graves at column 3, lines 16 – 18, states that an aspect of Graves is to “provide for the use of XML-based script language to define call processing and service.” For example, at column 3 lines 32 – 35, Graves states that the XML script language is used for feature creation. Graves discloses creating features and formatting call processing and services in XML but does not disclose formatting statistical information related to a plurality of telephone calls in XML.

Accordingly, nowhere can Graves be seen to disclose or to suggest gathering statistical information related to a plurality of calls, generating a record for the plurality of calls at a call detail record generator and formatting the record in XML.

In view of the foregoing, amended independent claim 1 and its related dependent claims are believed to be in condition for allowance.

Claims 19, 23, and 27 relate to an apparatus, an apparatus, and an article of manufacture, respectively, roughly corresponding to the method of claim 1. In view of the foregoing, amended independent claims 19, 23, and 27 and their related dependent claims are believed to be in condition for allowance.

C O N C L U S I O N

The outstanding Office Action presents a number of characterizations regarding the applied references, some of which are not directly addressed by this response. Applicants do not necessarily agree with the characterizations and reserve the right to further discuss those characterizations.

For at least the reasons given above, it is submitted that the entire application is in condition for allowance and such action is respectfully requested at the Examiner's earliest convenience. Alternatively, if there remains any question regarding the present application or any of the cited references, or if the Examiner has any further suggestions for expediting allowance of the present application, the Examiner is kindly invited to contact the undersigned via telephone at (203) 972-4982.

Respectfully submitted,



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